

## IGA Belongs Inside the Now Platform

ServiceNow should be the Single Point of Contact between your business and IT. You should be able to use your existing Service Portal for requesting access and your administrators should automate IGA processes using the same powerful workflow you use to automate other business processes.

**Clear Skye makes this possible by bringing advanced Identity capabilities to the ServiceNow platform.**

If ServiceNow is strategic, it makes no sense to deploy a stand-alone IGA platform when Clear Skye is full-featured and available natively direct from the ServiceNow store. Not only will Clear Skye save you time and money you will also benefit from Identity being adjacent to other business Now solutions like ITSM, GRC, SecOps and CMDB. Those tools all work together to easily deliver an enterprise wide risk and security management system.

## Key Capabilities



### Identity Lifecycle Management

Ensuring anyone who has the need to access your business applications, whether these applications are in the cloud or on-premises, has the right amount of access at the right time.

Easily implement the access policies using organizational information in your authoritative source, be that your human resource system, contractor system or any relationship on the Now platform.



### Access Request

Your employees and business partners often need to request access to IT resources to do their jobs. It's common for people to get frustrated, waste their time and energy when they don't know where to go to request something they need. This frustration is actually a risk to your business. Circumventing security controls exposes your company and your customers to risk, likewise the additional burden on your helpdesk team introduces inefficiencies and additional costs.

Shouldn't your users have one place to go when they need to request? Shouldn't users have a great user experience that doesn't require additional costs of training?

Clear Skye IGA provides compliant Access Request capabilities aligned to your business goals that no other IGA solution can offer.



## Access Review

Clear Skye IGA simplifies the process of ensuring your users have the right level of access to your IT resources. The old saying, “You can’t manage what you can’t see” is true. Enable your team leaders and application owners to have visibility and control of their teams’ access.

- + Who has access to what resources?
- + When was it granted? When was it last reviewed? Any exceptions?
- + Is the access appropriate for their job function, what do others have?

Legacy review processes with spreadsheets or legacy, hard to use IGA products cause friction. Clear Skye IGA makes the necessary reviews more accurate, with increased velocity and easier for your stakeholders. Ensuring both the user experience and the workflow processes are consistent with your existing business processes on the Now platform, with Clear Skye IGA.



## Workflow Management

Flexibility and configurability of workflow, in particular approval workflow, is critical to IGA. If workflow is unable to reflect the optimal business process, then the IGA system will just add unnecessary friction. This need for flexibility is one reason why existing cloud based IGA solutions have been slower to gain traction. Most cloud systems trade flexibility for ease of use and time to value.

Workflow is a cornerstone of IGA. Clear Skye leverages the best workflow in the industry.

## Clear Skye Benefits

- + **Quicker time to value** Clear Skye uses existing processes residing in ITSM and GRC. The flexibility of the Now Platform makes configuration quick and easy allowing the solution to fit the needs of the customer.
- + **Lower TCO** because resources are less expensive, Clear Skye is fully cloud based, delivered with security built in, highly available and scalable, and priced more affordably than legacy on-premises or hosted solutions.
- + **Advanced use cases** that integrate IGA, Governance Risk Compliance (GRC), SecOps, CMDB, ITSM as well as other ServiceNow solutions that, together, create an enterprise wide risk and privacy management solution.
- + **The need for less training** because business users do not need to learn to use a new access request and certification portal.
- + **Better user experience** with Clear Skye user interfaces using the modern, flexible, and intuitive service portal native to the Now platform.